

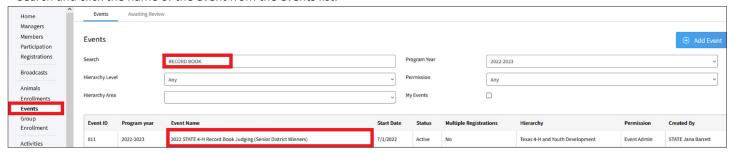
## **TEXAS 4HONLINE STATE/DISTRICT MANAGER GUIDE**

## EVENT PAYMENTS SUB-TAB DECLINED CREDIT CARDS WITH BALANCE DUE

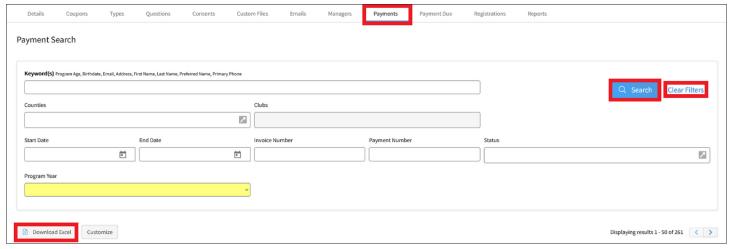


## **ONLY REPORTS CREDIT CARD TRANSACTIONS ACCURATELY**

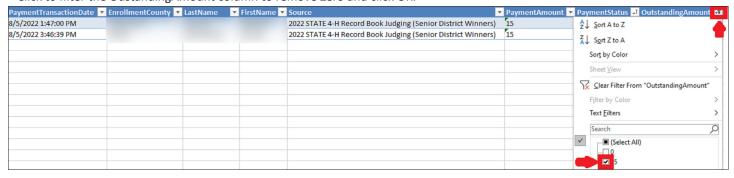
- Click the Events link on the navigational pane.
- Search and click the name of the event from the events list.



- Click the Payments sub-tab along the top of the screen.
- Click the Clear Filters link in the search area.
- · Click the blue Search button.
- Click the Download Excel button. Find the file location on your device and open the Excel file for filtering.



• Click to filter the OustandingAmount column to remove Zero and click OK.



• Click to filter the PaymentStatus column to Declined and click OK.



BETWEEN MAY 2021 - OCTOBER 2021 SOME MAY NOT REPORT ACCURATE TRANSACTIONS. ISSUE REPORTED STATE-WIDE IN 2021