

### **TEXAS 4HONLINE COUNTY MANAGER GUIDE**

## CUSTOM ENROLLMENT REPORT DECLINED CREDIT CARDS WITH BALANCE DUE

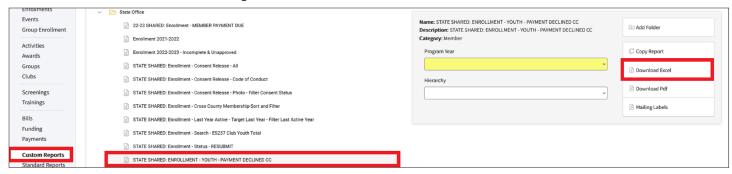


#### DOWNLOAD SHARED CUSTOM REPORT

- Click the Custom Reports link in the navigational pane on the left side of the screen.
- Click the right arrow beside the State Office folder to open it if it's not already opened.



- Click on the report called STATE SHARED: ENROLLMENT YOUTH PAYMENT DECLINED CC
- Click the Download Excel button on the right side of the screen.



• The members listed in the Excel file will need to resubmit the payment logged in as themselves. Download Instructions Here



#### **COPY AND EDIT SHARED CUSTOM REPORT**

- Click the Custom Reports link in the navigational pane on the left side of the screen.
- Click the right arrow beside the State Office folder to open it if it's not already opened.
- Click on the report called STATE SHARED: Enrollment Payment CC Declined
- Click the Copy Report button on the right side of the screen.



- After the screen refreshes there will be a new folder with the copied report listed in it.
- Click the report called STATE SHARED: Enrollment Payment CC Declined in the SHARED REPORTS folder.
- Click the Edit Report button on the right side of the screen to enter the report to make changes.





## **TEXAS 4HONLINE COUNTY MANAGER GUIDE**

# CUSTOM ENROLLMENT REPORT DECLINED CREDIT CARDS WITH BALANCE DUE



## **CUSTOM REPORT DETAILS**

