

TEXAS 4HONLINE COUNTY MANAGER GUIDE YOUTH ENROLLMENT PAYMENTS OVERVIEW



CREDIT CARDS

MAIN NAVIGATION

PAYMENT DUE - DECLINED CREDIT CARD

The report instructions in this area will show how to pull a report with all credit cards still due in one custom report. This report will eliminate duplication of member rows. There are a few exceptions in the payment method column that might pull in extra record rows for a member.

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INSTRUCTIONS FOR: COUNTY MANAGERS

MAIN NAVIGATION

PAYMENT DUE - ALL DECLINED CREDIT CARD WITH BALANCE DUE

Exporting the result from the payment link screen into excel can provide a quick list of those members who had a declined credit card with a balance due still. A member will be listed in a row for each time they made an attempt for a declined enrollment payment.

PAYMENTS LINK

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INSTRUCTIONS FOR: COUNTY MANAGERS

CHECKS

MAIN NAVIGATION

PAYMENT DUE - CHECK NOT RECEIVED - INVOICE STEPS 1 - 5 NEEDED

The instructions in this area will show how to pull a report of those county checks that are due still. The members listed in this report have had no county invoice steps done. Step 1 is used for the county office to track payments from families and the remaining steps will show how to create the invoice, prepare, print and mail the payments. The report instructions will eliminate duplication of member rows. There are a few exceptions in the payment method column that might pull in extra record rows.

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INSTRUCTIONS FOR: COUNTY MANAGERS

MAIN NAVIGATION

PAYMENT DUE - CHECK NOT RECEIVED - INVOICE STEPS 2-5 OR 3-5

The instructions in this area will show how to pull a report of those county checks that are due still. The members listed in this report have made it through county invoice step 1 only. The remaining steps will show how to create the invoice, prepare, print and mail the payments. The report instructions provided will eliminate duplication of member rows. There are a few exceptions in the payment method column that might pull in extra record rows.

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