

TEXAS 4HONLINE COUNTY MANAGER GUIDE

ENROLLMENT PAYMENTS SHARED CUSTOM REPORT DECLINED CREDIT CARDS WITH BALANCE DUE



DOWNLOAD SHARED CUSTOM REPORT

- Click the Custom Reports link in the navigational pane on the left side of the screen.
- Click the right arrow beside the State Office folder to open it if it's not already opened.



- Click on the report called STATE SHARED: ENROLLMENT YOUTH PAYMENT DECLINED CC (Volunteer report available too)
- Click the Download Excel button on the right side of the screen.



• The members listed in the Excel file will need to resubmit the payment logged in as themselves. Download Instructions Here



OPTIONAL - COPY AND EDIT SHARED CUSTOM REPORT

- Click the Custom Reports link in the navigational pane on the left side of the screen.
- Click the right arrow beside the State Office folder to open it if it's not already opened.
- Click on the report called STATE SHARED: Enrollment Payment CC Declined
- Click the Copy Report button on the right side of the screen.



- After the screen refreshes there will be a folder with the copied report listed in it.
- Click the report called STATE SHARED: Enrollment Payment CC Declined in the SHARED REPORTS folder.
- Click the Edit Report button on the right side of the screen to enter the report to make changes.



ANY EXTRA 4HONLINE REPORT COLUMNS ADDED TO THE REPORT COULD DISPLAY INCORRECT DATA OR DUPLICATE ROWS



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CUSTOM REPORT DETAILS



