

TEXAS 4HONLINE FAMILY GUIDE ANIMAL PAYMENT RESUBMISSION

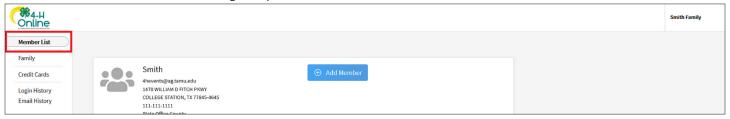


THE COUNTY OFFICE CANNOT SUBMIT CREDIT CARD PAYMENTS

4HONLINE IS BEST USED IN CHROME, MOZILLA OR EDGE THE FAMILY MUST BE LOGGED IN WITH THE FAMILY EMAIL AND FAMILY PASSWORD

ONLY CREDIT CARD PAYMENTS ARE ALLOWED FOR ANIMAL VALIDATION THE FAMILY MUST BE LOGGED IN TO SEE THE PAYMENT SCREEN

- Login to the Family profile.
- Click the Member List link from the navigation pane on the left side of the screen.



• Click the blue View button beside the approved youth club member's name.



• Click the Animals link from the navigation pane on the left side of the screen. The default program year will appear in the upper right hand side of the screen.



- Click the name of the Animal that has the Payment Due status beside it.
- Scroll down to the bottom of the screen to the Payable Invoice area and click the blue Pay With Credit Card button.



• Follow the instructions to submit the credit card payment again.

CONTINUE TO RESUBMIT PAYMENT



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THE COUNTY OFFICE CANNOT SUBMIT CREDIT CARD PAYMENTS PAYMENT SELECTION

THE ONLY OPTION AVAILABLE FOR PAYMENT IS A CREDIT CARD

Credit Card - Previously Used

Credit Card - New

- Click the previously used card from the Select a Card area.
- Click the Add New Card button and enter the information.



CREDIT CARD - NEW

PAYMENT SCREEN WITHOUT BROWSER ISSUES PAYMENT SCREEN WITH BROWSER ISSUES Add New Card Add New Card Card Number * Exp. Date * Card Code Billing Address First Name Last Name USA Zip Street Address State Phone Number Company View Credit Card Tip

CONTINUE TO RESUBMIT PAYMENT



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REFUND POLICY SCREEN

- Once a credit card has been selected the Pay By computer Terms and Conditions screen appears.
- Click to agree with the terms and conditions.
- Type the first and last names.
- Click the blue Next button.

