

## **EVENT REGISTRATION**





#### 4HONLINE IS BEST USED IN CHROME, MOZILLA OR EDGE

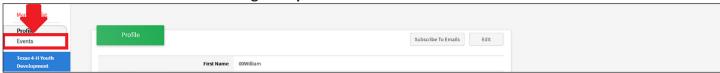
Click the Member List link from the navigation pane on the left side of the screen.



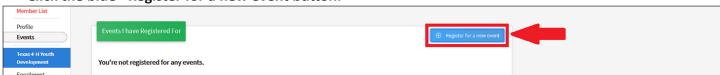
• Click the blue View button beside the approved member's name.



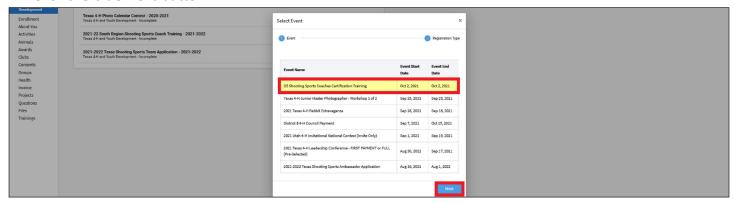
Click the Events link from the navigation pane on the left side of the screen.



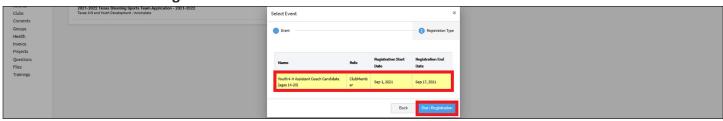
Click the blue +Register for a new event button.



- Click the event name from the list that populates.
- Click the blue Next button.



- Click the registration type from the list that populates.
- Click the blue Start Registration button.





## **EVENT REGISTRATION**



TEXAS A&M

https://youtu.be/k3sGUds44jk

### COMPLETE SESSIONS, QUESTIONS, CUSTOM FILES, HEALTH FORMS AND CONSENTS



This only appears on certain events and can determine fees and questions depending on how the event was set up. Answer the question the event coordinator has setup in order to proceed to the next screen.

The blue Next button will not appear until all requirements are met on the screen above.

#### **Sessions**



Answer questions that the event coordinator has setup for their needs on the event. Any question that has a long answer for you to type in will have a maximum 8000 character limit.



# Questions & Custom Files

The blue Next button will not appear until all requirements are met on the screen above. Click the blue Next button.



Some events will require an uploaded file to go along with the event.



## Health Forms (If applicable)

Type the name in the electronic signature field and click acceptance preference. This does not appear on all events. Note: Event participation requires acceptance of the health form.

# Consents (If applicable)

Type in the name in the electronic signature field and click acceptance preference. This does not appear on all events.

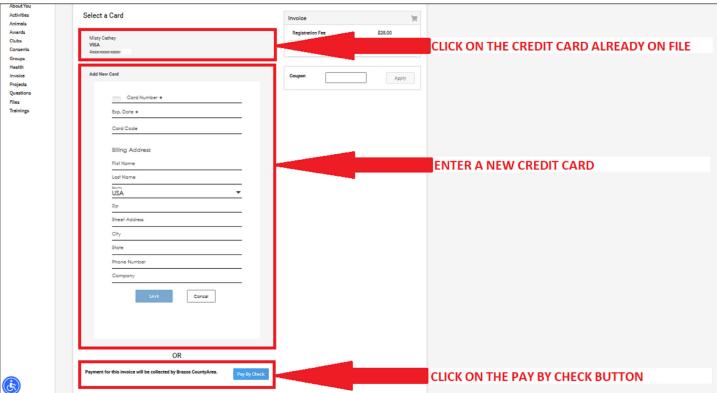


## **EVENT REGISTRATION**



https://youtu.be/k3sGUds44jk

#### 



- Click the the Pay By Computer Terms and Conditions and type the digital signature to agree.
- The blue Next button will not appear until all requirements are met on the screen above. Click the blue Next button.



#### **CREDIT CARD ENTRY ISSUES**

The credit card processor 4HOnline uses is authorize.net. The processor can sometimes cause issues with computers and devices displaying the entry screen properly. See tips below for assistance.

- Chrome, Mozilla and Edge work best. If one is not working try a different preferred browser.
- Reload the payment screen and try to view the payment screen again.
- Sign out, clear the cache and cookies.
- Restart the browser. (google the browser name for instructions)
- Adjust the popup blockers and security settings. (google the browser name for instructions)
- Certain firewalls can cause the payment screens to function improperly. There are firewall issues with families
  using computers at work locations especially in the ISDs and certain companies.
- The credit card expiration date is not needed by the processor so the system records it as 9999 initially. This is not an issue with the payment processing.
- If there is a duplicate credit card profile error it can only be cleared out by the State 4-H Office.



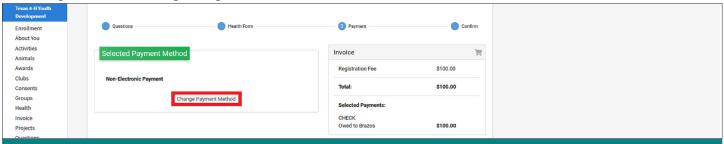
## **TEXAS 4HONLINE FAMILY GUIDE EVENT REGISTRATION**



https://youtu.be/k3sGUds44jk

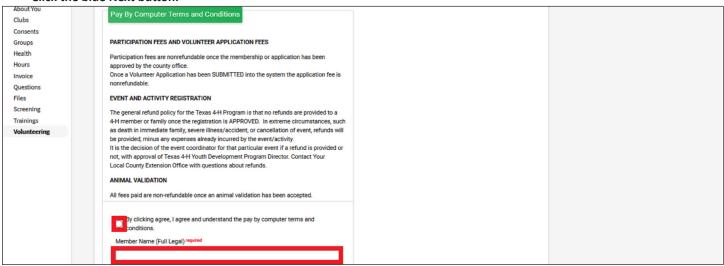
#### **CHANGING THE PAYMENT TYPE**

- Return to the Payment Screen.
- Click the Change Payment Method button to change the payment type. This is the only time a payment method can be changed before submitting the registration.



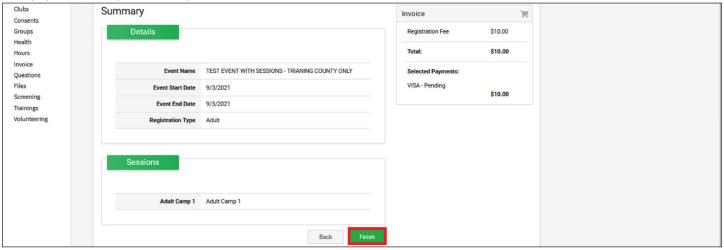
#### PAY BY COMPUTER TERMS AND CONDITIONS

- Click the agree radial button and electronically sign the required names.
- Click the blue Next button.



#### **SUBMITTING FOR REVIEW**

When all screens are complete, click the green Finish button. When this button is clicked the registration is submitted and locked for changes. This registration could be approved and payment processed depending on the certification setup by the event coordinator. You will receive an additional email when it has been reviewed and approved and when the payment, if any, has been processed.





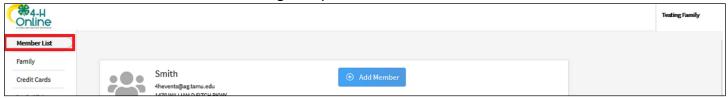
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### **REGISTRATION STATUS**

Click the Member List link on the navigation pane.



• Click the blue View button beside the member's name.



Click on the Events link from the navigation pane. All events will be display on the screen.
 The event status for each will be listed under the event name.



Click the event name to view details and payment information.

STATUSES			
STATUS	DESCRIPTION	DELETING	EDITING
Incomplete	The registration has been started but not submitted on the final screen.	BY COUNTY	YES
Resubmit	The registration has been started and submitted but has been returned by an extension office. An email will be sent to the family's email address. Contact the local county extension office for assistance.	BY COUNTY	YES
Pending Approval	The registration has been started and submitted but it is pending approval by an extension office. A registration can be returned for editing and deletion done by the county office.	NO	NO
Approved	The registration is locked and payment processed. There is not a way to reverse this status.	NO	NO